January Workshop Event Feedback Report

27th and 29th January 2024



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Executive Summary

Following the last exhibition events in September 2023, where residents had the opportunity to actively discuss with the design team the evolved masterplan, we invited residents to attend Workshop Events in January 2024. These events comprised of drop-in workshop sessions which allowed residents to work through the material presented with the team and explore the home layouts and landscape elements in more detail. This report provides a summary of the feedback provided by residents during the January Workshop Events. The events were held at the Salvation Army Venue on Haverstock Hill on Saturday 27th and Monday 29th January 2024.

The purpose of the 'January Workshop Events' was to provide residents the opportunity to actively discuss with the design team the home layouts and detailed landscape elements of the masterplan for Juniper Crescent and provide their feedback. In addition to setting out the next steps in the process, moving and rehousing support, future events and how residents can get involved in this journey.

The findings from this report will be used by the JV and the design team to inform the project's development, supplemented by continued engagement with the residents.

Purpose of the Event

- Residents' key priorities and feedback from the September exhibition events
- Present the example home layouts and landscape elements to residents and collect their feedback
- Invite residents to future events and collect feedback on what they would like to see at these events
- Invite residents to join the Estate Board

Feedback Techniques

- Exhibition banners
- Sticky notes
- Conversations with the JV, design team and Independent Advisors
- Sticker workshop activities

INTRODUCTION

JANUARY WORKSHOP EVENT

Workshop dates:

No. of resident households who attended the events: 8

This report summarises the feedback received by residents of Juniper Crescent during the January Workshop engagement events. This included two workshops attended by members from the One Housing, Countryside and PRP Architects team, as well as the Independent Advisors from Communities First. Residents were taken through the material to introduce them to the home layouts, landscape & open spaces, next steps and future events. Residents were encouraged to leave feedback on what they would like to see at future events as well as any general concerns.

Residents were invited to attend workshop events held at the Salvation Army venue on Saturday 27th January and Monday 29th January 2024. Residents were asked to note all of their comments and ideas on post-it notes; asking them what they thought of the evolved masterplan, the proposed open spaces and home layouts.

Responses gathered from the post-it notes and general feedback have been analysed, categorised and summarised within this feedback report. Where possible, all feedback has been considered and responded to in the ongoing design of the emerging masterplan, in addition to the engagement process and management.











Summary of Workshop Feedback

Key findings from comments collected at the workshop events

Residents were able to actively participate in the workshop event and work through all material presented with members of the design team. Respondents highlighted their key priorities and concerns on the future of Juniper Crescent.

These focused on the following: open spaces, home layouts, play & fitness, spaces for pets and adaptability of homes.

The key priorities and concerns expressed by the residents are highlighted below:

- Housing needs
- Bright and spacious homes
- Safety and security of open spaces
- Growing spaces
- Adaptability of homes
- Community hub
- Low maintenance planting
- Separate outside area for dogs













Landscape Activity Results

Residents were presented with a variety of precedent images which were categorised by: planting, street furniture and play features. Residents were asked to place a green sticker next to images they liked and red stickers next to any images that they disliked. The most popular precedent images and word stickers for each category have been presented below.



Which types of planting do you like?

Most liked



6 Green Stickers 0 Red Stickers



5 Green Stickers O Red Stickers



4 Green Stickers 0 Red Stickers

Which types of street furniture do you like?

Most liked



3 Green Stickers 0 Red Stickers



3 Green Stickers 0 Red Stickers



3 Green Stickers 1 Red Sticker



3 Green Stickers 1 Red Sticker

Which types of play features do you like?

Most liked



6 Green Stickers 0 Red Stickers



5 Green Stickers 0 Red Stickers



3 Green Stickers 0 Red Stickers



3 Green Stickers 0 Red Stickers

Comments and suggestions received about the landscape and open spaces:

A full list of comments received can be found in Appendix 4.

Good the edible trees but someone has to take care of them so the fruits don't fall and rot

Growing/allotments for education activity in the community hub can grow/maintain

Giant checkerboard - like a pixel wall where everyone can join in

Nice lawn area for pic-nics/community gatherings

Linear benches look boring - need more interesting seating

Small dog park for dogs to play and it doesn't interfere with the children's play area





Don't like play trail - pets can hide behind

We need to think about our wellbeing

Winter is very cold - how do we get children outside we need indoor activity space



















Home Layouts Activity Results

Residents were shown a booklet with example home layouts. Residents were asked to share their opinions and feedback for the appropriate home layout.

Residents were also handed a profile card with lifestyle questions so that we were able to better understand how each individual use their homes.

The feedback from these activities is summarised below.



What are you top priorities?

- Ground floor flat
- Increased storage
- Noise insulation between rooms
- Brighter spaces/more daylight
- Need to be adaptable to change of needs

- Space for planting and growing
- Not facing the railway
- Privacy between homes
- I would like to have views of the Roundhouse



What do you like about the home layouts?

3B6P Duplex	Porch/entrance to the duplex	2B4P Flat	Dual aspect living room
2B4P Flat	Size of the garden space	2B4P Flat	Flexibility to open up the kitchen & living
2B4P Flat	Spacious balcony layout	2B4P Flat	Amount of desk space
3B6P Duplex	Living/kitchen/dining facing the terrace	3B6P Duplex	Having part of the garden sheltered
3B6P Duplex	Balcony access from bedrooms		









What are your queries about the home layouts?

4B8P Duplex

I don't want people on top of me throwing litter out of the window

General What if I move in and I don't like it?

2B4P Flat

I would prefer the bedrooms to be further apart

3B6P

Can this layout be wheelchair Duplex adaptable as my needs may change?

3B6P

I prefer movable panels between the Duplex kitchen/dining or to have no wall at all



Estate Board

A BIG THANK YOU to everyone that came to the January Workshop Events wanting to find out more about joining the Estate Board.

What is the latest on the Estate Board?

We are very pleased that 17 residents have already expressed interest in joining the Estate Board and 1 further resident expressed interest in joining at the September Events.

We need a diverse mix of residents who have lived on the estate for a number of years, newer residents, residents from phase 1 and 2; as well as residents that have moved and will be returning to Juniper Crescent. This will ensure that your Estate Board is representative of Juniper Crescent.

What will the role of the Estate Board be?

The Estate Board will make sure that residents' views and ideas are at the heart of the masterplanning process, working collaboratively with the JV (One Housing and Countryside) and the Architects to develop a community vision for the estate.

There is an exciting opportunity for the Estate Board to oversee the Community Chest for residents of Juniper Crescent, ensuring that residents' benefit from the social value initiatives.

Can I still join?

It's not too late to join. If you are a Juniper Crescent resident, passionate about your community and want to be part of an exciting new group to look at the future plans for Juniper Crescent, please come forward.

How can I join or find out more?

If you are interested in finding out more, or would like an informal chat, please contact Raj Mondair from One Housing or Ian Simpson from Communities First.

Raj Mondair

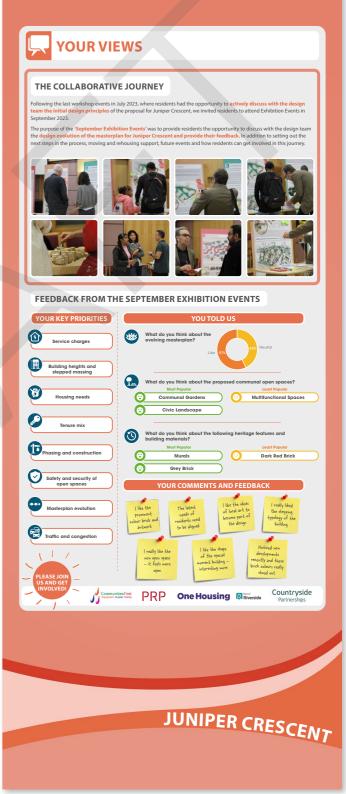
- rmandair@riverside.co.uk
- 07554 113283

Ian Simpson

- isimpson@communitiesfirst.uk.com
- **©** 07740 611817

Appendix 1: Exhibition Banners







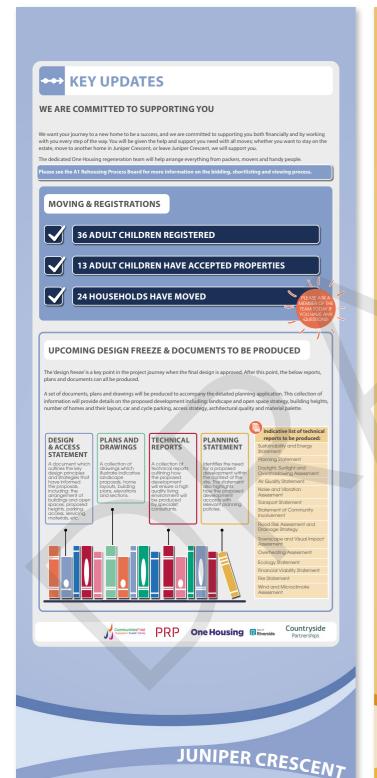






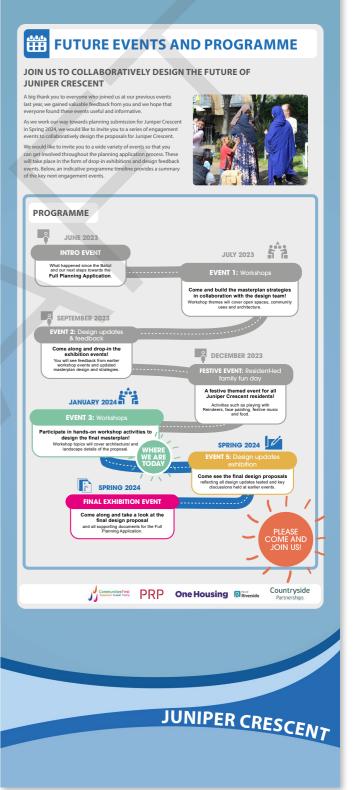
One Housing Riverside

Countryside

















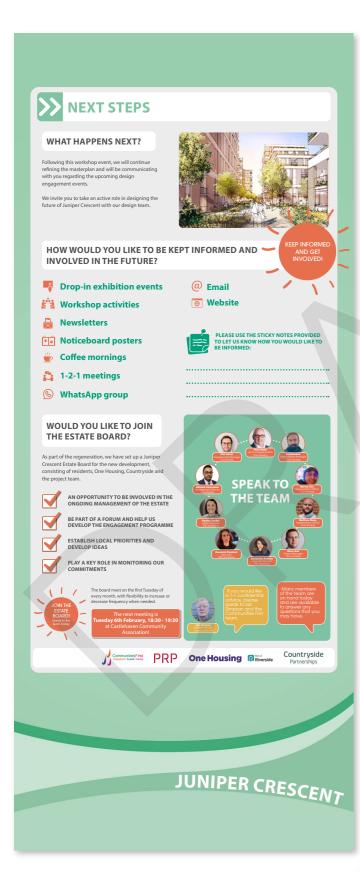
Countryside









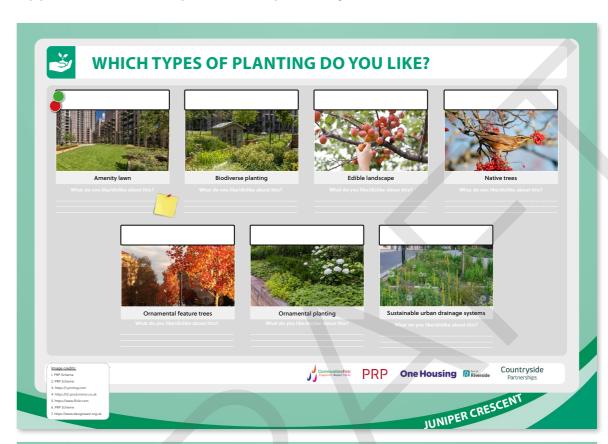






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Appendix 2: Landscape Workshop Activity















Appendix 3: Home Layouts Workshop Activity

Profile Cards

MY PROFILE	MY HOME
What is your name?	What are your top 3 priorities for your garden/balcony? Please rate your top 3 (with 1 being your highest priority)
How many people are in your household? What is your age range? 0-13	Views across London Space to socialise Space for planting and growing Privacy between homes Other
What type of home do you currently live in? 1 Bed Flat	Kitchen Living room Living room Bedroom Bedroom Bathroom Cother Study/work Relax Cook Cook Cother Exercise Cother
Increased storage space Working from home facilities Noise insulation between rooms Brighter spaces/more daylight Other	Are there any other priorities which should be considered in relation to the design of your home?











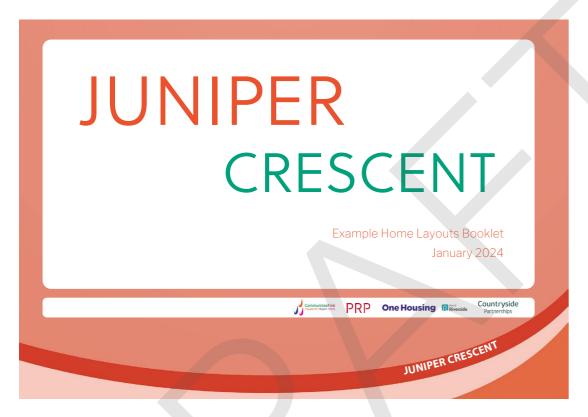






Home Layouts Booklet

One Housing Riseasche Countryside



CONTENTS Flat Example Layouts 1 bedroom, 2 person flat (upper floor) 2 bedroom, 3 person flat (upper floor) 3 bedroom, 6 person flat (upper floor) 3 bedroom, 6 person multigenerational (upper level) 4 bedroom, 6 person flat (upper level) Duplex Example Layouts 2 bedroom, 4 person duplex (ground floor) 2 bedroom, 4 person duplex (upper level)_ 4 bedroom, 8 person duplex (ground floor) 5 bedroom, 8 person duplex (ground floor)_





Countryside

FLATS

1 BEDROOM FLAT - EXAMPLE HOME LAYOUT 1 bedroom, 2 person flat (upper floor) London space standards: 50 m2 * If you live in a flat with a garden you will be offered a flat with an enhanced private amenity. PLEASE ADD YOUR COMMENTS No home will be smaller than existing properties.









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PRP One Housing Riverside Countryside Partnerside











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4 BEDROOM FLAT EXAMPLE LAYOUT Please note that the example plans are not to scale 4 bedroom, 6 person flat (upper level)

London space standards: 99 m2

PLEASE ADD YOUR COMMENTS	
(
Countrieida	

No home will be smaller than existing properties.

-DUPLEXES-

2 BEDROOM DUPLEX EXAMPLE LAYOUT

2 bedroom, 4 person duplex (ground floor) London space standards: 79 m2





PLEASE ADD YOUR COMMENTS PRP One Housing @ Timester Partnerships

No home will be smaller than existing properties.

2 BEDROOM DUPLEX EXAMPLE LAYOUT

2 bedroom, 4 person duplex (upper floor) London space standards: 79 m2











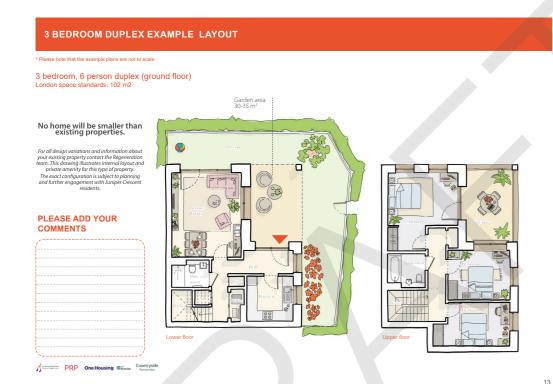








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3 BEDROOM DUPLEX EXAMPLE LAYOUT

* Please note that the example plans are not to scale

3 bedroom, 6 person duplex (upper floor) London space standards: 102 m2



PLEASE ADD YOUR COMMENTS Countryside PRP One Housing Riseride Countryside Partnerships



No home will be smaller than existing properties.











4 bedroom, 8 person duplex (ground floor) London space standards: 124 m2





PLEASE ADD YOUR COMMENTS

PRP One Housing Countryside Partnership

No home will be smaller than existing properties.

4B DUPLEX EXAMPLE LAYOUT

4 bedroom, 8 person duplex (upper floor) London space standards: 124 m2

No home will be smaller than existing properties.

PLEASE ADD YOUR COMMENTS















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Appendix 4: Event Pictures





















Appendix 5: Post-It Note Comments

Workshop activity sticky notes

Full record of comments received on sticky notes on the display banners

Landscape & Open Spaces

- Good the edible trees but someone has to take care of them so the fruits don't fall and rot
- Growing/allotments for education activity in the community hub can grow/maintain
- Outdoor fitness equipment I like the idea
- Giant checkerboard like a pixel wall where everyone can join in
- Nice lawn area for pic-nics/community gatherings
- Linear benches look boring need more interesting seating
- Table-tennis could there be a built-in chess board on the table? Or a multi-purpose table where you can pull up chairs and play different games and do arts and crafts. It should be located near the community hub.
- Small dog park for dogs to play and it doesn't interfere with the children's play area
- I like evergreens mixture of trees and plants, low maintenance
- The estate board can discuss who runs the community hub on the new estate
- Find out what St Georges have that we don't and vice versa so that we can share facilities
- We need to think about our well-being
- Promote healthy lifestyle
- Allotments I want to grow
- Winter is very cold how do we get children outside we need indoor activity space
- Make sure that all green spaces are usable people will be allowed to use
- Currently dogs use all the play areas. I would like a clear boundary between the areas for pets and children
- Growing vegetables
- Don't like play trail pets can hide behind
- The main thing is to focus on children adults don't like that they are standing around in blocks. Activities keep them entertained
- Parents can use outdoor gyms while children aren't playing
- Trees are nice if they are away from the gardens all the leaves fall into our gardens
- Don't like smart benches attracts the public and it's not safe



- 4B8P Duplex I don't want people on top of me throwing litter out of the window I prefer to be where there are 5 levels not 8 I have my own wardrobe for the main bedroom
- 2B4P Duplex Ground Floor I have a ground floor preference. Not facing the railway
- 2B4P Flat

I prefer the resident offer 2B4P flat

I like that the bedrooms were further apart

Queried about having the two bedrooms on either side of the living room

Liked the new balcony layout, more spacious and providing access to living and one of the bedrooms

Liked both living and one of the bedrooms being dual aspect

Liked the flexibility to open up the kitchen and living room

Liked the about of desk space in the kitchen and living room, as well as in both bedrooms

3B6P Duplex Upper Floor

Happy with the layout especially with the LDK flexibility facing the terrace and the bathroom windows Asked if it would be possible to have movable panels between the kitchen/dining or to have no wall at all

3B6P Duplex Ground Floor

Very happy with the entrance portico and about having now a balcony at the first level too, with access from two

Queried about the width of the doors and whether this layout can be wheelchair adaptable.

Queried what would happen if her needs/circumstances were to change

Happy about the size of her new garden, mentioned it is nice to be included a sheltered area/portico

General

I like the idea of an entrance porch which is shaded by the balcony above Peoples needs may change in the next few years

I like the idea of the porch/entrance to the duplex

I really like the size of the garden space

What if I move in and I don't like it?

If my situation changes - homes need to be adaptable to change of needs. There is a potential I will need a wheelchair accessible home

I would like to have views of the Roundhouse as my current home does























Appendix 6: Rehousing Board



One Housing Regeneration team members were on hand to answer any questions and concerns around the rehousing process.

Independent Advisors were also available for anyone that wanted 1-2-1 confidential advice.











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January 2024